

1 THE HONORABLE JAMES L. ROBART
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UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF WASHINGTON

8 **MARK A. ARTHUR, CIRILO MARTINEZ,
9 PARI NAJAFI, and HEATHER MCCUE on
behalf of themselves and all others similarly
situuated,**

10 Plaintiffs,

11 v.

12 **SALLIE MAE, INC.,**

13 Defendant.

15 **JUDITH HARPER,**

16 Plaintiff/Intervenor,

17 v.

18 **ARROW FINANCIAL SERVICES, LLC,**

19 Defendant.

CLASS ACTION

NO. 10-cv-00198-JLR

**EXHIBITS SUBMITTED WITH
PLAINTIFFS' SUPPLEMENTAL
MEMORANDUM IN SUPPORT OF
RENEWED MOTION FOR
PRELIMINARY APPROVAL OF
AMENDED SETTLEMENT
AGREEMENT**

1 EXHIBITS
2

3 The following document is an additional exhibit to be considered on connection with
4 Plaintiffs' motion for preliminary approval of the Amended Settlement.

5 Exhibit 1: Revocation Request Forms
6

7 The following documents supersede and replace Exhibits C, D, E, F, and G that were
8 attached to the Amended Settlement Agreement and submitted with Plaintiffs' motion for
9 preliminary approval of the Amended Settlement.

10 Exhibit C: Publication Notice
11

12 Exhibit D: Short-Form Mail Notice
13

14 Exhibits E, F: Notice to Claimants
15

16 Exhibit G: Notice to Opt-Outs
17

18
19 Dated: February 9, 2012 Respectfully submitted,
20

21 By: /s/ Beth E. Terrell, WSBA #26759
Beth E. Terrell, WSBA #26759

22 TERRELL MARSHALL DAUDT & WILLIE PLLC
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23 Seattle, WA 98103-8869
24 Telephone: (206) 816-6603
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Attorneys for Plaintiff Najafi and the Proposed Class

CERTIFICATE OF SERVICE

I, Beth E. Terrell, hereby certify that on February 9, 2012, I electronically filed the foregoing with the Clerk of the Court using the CM/ECF system which will send notification of such filing to the following:

Kenneth E. Payson, WSBA #26369
Email: kenpayson@dwt.com
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1 David Schafer, *Admitted Pro Hac Vice*
2 Email: david@helpingtexas.com
3 LAW OFFICES OF DAVID SCHAFER, PLLC
4 7800 IH-10 West, Suite 830
5 San Antonio, Texas 78230
6 Telephone: 210.348.0500

7 Brian Trenz, *Admitted Pro Hac Vice*
8 Email: brian@helpingtexas.com
9 LAW OFFICES OF DAVID SCHAFER, PLLC
10 7800 IH-10 West, Suite 830
11 San Antonio, Texas 78230
12 Telephone: 210.348.0500

13 *Attorneys for Objectors Patrick Sweeney and Sasha McBean*

14 DATED this 9th day of February, 2012.

15 TERRELL MARSHALL DAUDT & WILLIE PLLC

16 By: /s/ Beth E. Terrell, WSBA # 26759
17 Beth E. Terrell, WSBA # 26759
18 Email: bterrell@tmdwlaw.com
19 936 North 34th Street, Suite 400
20 Seattle, Washington 98103-8869
21 Telephone: 206.816.6603
22 Facsimile: 206.350.3528

23 *Attorneys for Plaintiffs*

EXHIBIT 1

Must be Postmarked
No Later Than
XXXX XX, 2012

Arthur TCPA Claims Administrator
c/o GCG
P.O. Box 9621
Dublin, OH 43017-4921

SLL-RV1



Claim No:

Control No:

REQUIRED ADDRESS INFORMATION OR CORRECTIONS

If the pre-printed address to the left is incorrect or out of date, OR if there is no pre-printed data to the left, **YOU MUST** provide your current name and address here:

Name:

Address:

City/State/Zip:

REVOCATION FORM

Please fill out this side of the Revocation Form ONLY if you have or have had some lending or servicing relationship with Sallie Mae or any other affiliate or subsidiary of SLM Corporation. If you have not had any dealings with Sallie Mae or any other affiliate or subsidiary of SLM Corporation, please fill out the form on the reverse side.

This Revocation Form relates only to the limitations of the TCPA and does not change your rights under other federal or state statutes.

Please do not fill out both sides of this form.

By checking this box and providing my current cellular telephone number and my account number(s) (for all of my outstanding accounts), Sallie Mae and any other affiliate or subsidiary of SLM Corporation cannot contact me on that cellular telephone number by an automatic telephone dialing system and/or an artificial or prerecorded voice message.

My current cellular telephone number is: (_____) ____ - ____

My account number(s) is/are: _____

If I decline to allow Sallie Mae or any other affiliate or subsidiary of SLM Corporation to contact me on my current cellular telephone number, I understand that I must provide my current non-cellular telephone number, if one exists.

That number is: (_____) ____ - ____

I understand that Sallie Mae and any other affiliate or subsidiary of SLM Corporation may call me, or continue to call me, concerning my account(s) by automatic telephone dialing system and/or an artificial or prerecorded voice message at any telephone number in their records if I do not: (1) check the above box; (2) enter my current cellular telephone number; (3) enter my account number(s); and (4) enter my current non-cellular telephone number, if one exists.

By signing below, I declare under penalty of perjury, under the laws of the United States, that the foregoing (including as to the existence of a current non-cellular telephone number) is true and correct.

SIGNATURE _____ DATE _____

Please return to the Claims Administrator at the address above

Or

You may also complete the Revocation Form online or send via email **on or before XXXXX XX, 2012** by visiting the website: www.ArthurTCPASettlement.com

Questions? Visit www.ArthurTCPASettlement.com Or Call Toll-Free 1 (888) 730-7196

Must be Postmarked
No Later Than
XXXX XX, 2012



REVOCATION FORM

Please fill out this side of the Revocation Form ONLY if you do not have or have not had a lending or servicing relationship with Sallie Mae or any other affiliate or subsidiary of SLM Corporation. If you have had some dealings with Sallie Mae or any other affiliate or subsidiary of SLM Corporation, please fill out the form on the reverse side.

This Revocation Form relates only to the limitations of the TCPA and does not change your rights under other federal or state statutes.

Please do not fill out both sides of this form.

By checking this box and providing my current cellular telephone number, Sallie Mae and any other affiliate or subsidiary of SLM Corporation cannot contact me on that cellular telephone number by an automatic telephone dialing system and/or an artificial or prerecorded voice message.

My current cellular telephone number is: (_____) ____ - ____

I understand that Sallie Mae and any other affiliate or subsidiary of SLM Corporation may call me, or continue to call me, by automatic telephone dialing system and/or an artificial or prerecorded voice message at any telephone number in their records if I do not: (1) check the above box; and (2) enter my current cellular telephone number.

By signing below, I declare under penalty of perjury, under the laws of the United States, that the foregoing is true and correct.

SIGNATURE _____ DATE _____

Please return to the Claims Administrator at the address above

Or

You may also complete the Revocation Form online or send via email **on or before XXXXX XX, 2012** by visiting the website: www.ArthurTCPASettlement.com

EXHIBIT C

If you were contacted by Sallie Mae, Inc. or another affiliate or subsidiary of SLM Corporation on your cell phone by automated/pre-recorded calls or text messages, you could get benefits from a class action settlement. This Court Authorized Notice describes your rights and gives information about the proposed Amended Settlement.

The case is known as *Arthur v. Sallie Mae, Inc.*, U.S. District Court for the Western District of Washington (the "Court"), Case No. 10-cv-00198-JLR.

WHO IS A CLASS MEMBER?

You may be a Class Member if you received an automated telephone call or text message from Sallie Mae or another affiliate or subsidiary of SLM Corporation to your cell phone on or after October 27, 2005 through September 14, 2010. Affiliates and subsidiaries of SLM Corporation that may have made these calls or sent text messages are: Academic Management Services Corp.; Academic Management Services, Inc.; AFS US, Inc.; AFS-HOV LLC; AMS Education Loan Trust; Arrow Financial International, LLC; Arrow Financial Services, LLC; Arrow Global, LLC; Asset Performance Group, Inc.; Asset Performance Group, LLC; General Revenue Corporation; GRP/AG Holdings, LLC; GRP Financial Services Corp.; Nellie Mae Corporation; Nellie Mae Holding, LLC; Noel-Levitz, Inc.; Pioneer Credit Recovery, Inc.; Pioneer Mortgage Inc.; Sallie Mae Bank; Sallie Mae – Canada Financial Corporation; Sallie Mae Education Trust; Sallie Mae Home Loans, Inc.; Sallie Mae, Inc.; SLM DE Corporation; SLM Financial Corporation; Student Assistance Corporation; SLM Corporation; SLM Education Credit Finance Corporation; SLM Education Loan Corp.; SLM Mortgage Corporation; Southwest Student Services Corporation; Student Loan Finance Association, Inc.; Student Loan Funding Resources LLC; TrueCareers, Inc.; Upromise, Inc.; Upromise Investments, Inc.; and USA Group Loan Services, LLC.

TERMS OF THE AMENDED SETTLEMENT

Under the Amended Settlement, if you file a valid request ("Revocation Request"), you can stop further calls and text messages to your cell phone. Also, Sallie Mae has agreed to pay \$24.15 million into a settlement fund ("Fund"). Eligible Class Members will receive a cash award or a reduction of their existing debt ("Reduction Award") estimated to be between \$20 and \$40. Class Members who were 180 days or more delinquent on an extension of credit are eligible for a cash award if they have since repaid that loan in full. Class Members whose loans have been charged off are not entitled to a cash or reduction award, but may still file a Revocation Request. More details about Amended Settlement benefits are available at www.ArthurTCPASettlement.com.

EXTENDED DEADLINES FOR YOUR RIGHTS

In order to participate in Amended Settlement benefits, you must submit a Claim Form and/or a Revocation Request postmarked no later than {Insert new date}. If you have already submitted a Claim Form or Revocation Request, you do not need to do anything further. You can submit a Claim Form and/or Revocation Request online at the Settlement Website: www.ArthurTCPASettlement.com or download and mail your form(s) to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921. If you have any questions, contact the Claims Administrator at 1-888-730-7196 or Class Counsel at 1-***-***-****.

Additionally, you may exclude yourself from the Amended Settlement by submitting a written request ("Exclusion Request") postmarked by {Insert new date} to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921. If you have previously excluded yourself from the Settlement, you can revoke your Exclusion Request by sending written notification of your intent to do so by [Date XX, 2012] to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921. If you do not exclude yourself, you will be bound by the terms of the Amended Settlement and you will give up your right to sue regarding the settled claims.

If you are a Class Member, and have not excluded yourself from the Amended Settlement, you can object to or comment on the Amended Settlement, including Class Counsel's fee request. Written objections must be filed with the Court and mailed to Class Counsel and Defense Counsel postmarked by [Date XX, 2012]. Address information for both are available on the Settlement Website. Class Counsel is requesting fees of \$4,830,000 out of the Fund. The motion(s) by Class Counsel for fees will be available for viewing on the Settlement Website after [Date XX, 2012]. Anyone who objects to the Amended Settlement and/or Class Counsel's fee request may ask to appear at the Final Approval Hearing.

The Court has set the Final Approval Hearing for {Insert new date and time} at the U.S. District Court for the Western District of Washington, located at 700 Stewart Street, Seattle, WA 98101.

This notice is only a summary. Complete details about your rights and options are available on the Settlement Website or by contacting the Claims Administrator. Do not call the Court.

www.ArthurTCPASettlement.com 1-888-730-7196

MECHANICAL SPECIFICATIONS	
File Name: SLL_Summary	Body Copy Font Size/Leading: 8/9
Publication: USA Today	Total Word Count: 736
Ad Unit: 3col (3.99) x 10	Create Date/Time: 2/6/12
Headline Font: Calibri	Operator: SB
Headline Font Size/Leading: 9/10	Last Edit Time: 2/9/12 11:34 am PST
Body Copy:Times Ltd std	Operator: JAM

EXHIBIT D

If you received an auto-dialed and/or pre-recorded call from Sallie Mae, Inc. or another affiliate or subsidiary of SLM Corporation to your cell phone on or after October 27, 2005 through September 14, 2010, you could receive benefits from this class action Settlement.

Arthur TCPA Claims Administrator
c/o GCG
PO Box 9621
Dublin, OH 43017-4921

PRE-SORTED
STANDARD
MAIL
AUTO
U.S. POSTAGE
PAID

Forwarding Service Requested

Read information about this Settlement and related deadlines on the reverse side and for full details visit the website: www.ArthurTCPASettlement.com.

Questions?
Call: 1-888-730-7196

Claim and Revocation Request Form
postmark deadline: xx/xx/xx

Postal Service: Please do not mark barcode

SLL1234567

John Claimant
555 Main St.
Seattle, WA 98104

This Court Authorized Notice describes your rights and provides information about a proposed Amended Settlement in Arthur, et al. v. Sallie Mae, Inc., U.S. District Court for the Western District of Washington, 10-cv-00198.

An Amended Settlement has been reached in this class action lawsuit against Sallie Mae, Inc. ("Sallie Mae") for contact by Sallie Mae or another affiliate or subsidiary of SLM Corporation to Class Members on their cell phones (by calls or text messages) using an automated telephone dialing system and/or an artificial or prerecorded voice ("automated calls").

WHO IS A CLASS MEMBER? You may be a Class Member if, on or after October 27, 2005 through September 14, 2010, you received an automated call from Sallie Mae or another affiliate or subsidiary of SLM Corporation, including the following: Academic Management Services Corp.; Academic Management Services, Inc.; AFS US, Inc.; AFS-HOV LLC; AMS Education Loan Trust; Arrow Financial International, LLC; Arrow Financial Services, LLC; Arrow Global, LLC; Asset Performance Group, Inc.; Asset Performance Group, LLC; General Revenue Corporation; GRP/AG Holdings, LLC; GRP Financial Services Corp.; Nellie Mae Corporation; Nellie Mae Holding, LLC; Noel-Levitz, Inc.; Pioneer Credit Recovery, Inc.; Pioneer Mortgage Inc.; Sallie Mae Bank; Sallie Mae – Canada Financial Corporation; Sallie Mae Education Trust; Sallie Mae Home Loans, Inc.; Sallie Mae, Inc.; SLM DE Corporation; SLM Financial Corporation; Student Assistance Corporation; SLM Corporation; SLM Education Credit Finance Corporation; SLM Education Loan Corp.; SLM Mortgage Corporation; Southwest Student Services Corporation; Student Loan Finance Association, Inc.; Student Loan Funding Resources LLC; TrueCareers, Inc.; Upromise, Inc.; Upromise Investments, Inc.; and USA Group Loan Services, LLC.

SUMMARY OF AMENDED SETTLEMENT TERMS AND YOUR RIGHTS

Sallie Mae has agreed to stop making automated calls to the cell phones of Class Members who file a valid revocation request and has also agreed to pay \$24.15 million into settlement fund ("Fund"). Class Members are eligible for either a cash award estimated between \$20 and \$40, or a reduction of their existing debt. Class Members who were 180 days or more delinquent on a loan are eligible for a cash award if they have since repaid that loan in full; otherwise they are eligible only for a reduction award. Class Members whose loans have been charged off are not entitled to a cash award or reduction award, but may still file a Revocation Request.

- **You may submit Claim Forms and/or Revocation Requests** online at www.ArthurTCPASettlement.com or by mail postmarked no later than [DATE XX, 2012] to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921.
- **If you do not wish to participate in the Settlement, you must exclude yourself from the lawsuit** by mailing a written request to the Arthur TCPA Claims Administrator postmarked by [Date XX, 2012] at the address above.
- **Object to the Amended Settlement and/or Class Counsel's Fee Request ("Fee Request"), if you do not exclude yourself**
Written objections must be filed with the Court and mailed to Class and Defense Counsel postmarked by [TBD days from PAO].
- **If you do nothing**, you will not stop the automated calls nor receive any monetary award, and you will also lose the right to sue.

The Final Approval Hearing ("Hearing") will be on [DATE XXX TBD at X:XX] at the U.S.D.C. for the Western District of Washington, 700 Stewart Street, Seattle, WA 98101. The Court will consider the Amended Settlement and Class Counsel's Fee Request for \$4,830,000 out of the Fund. If you object, you may ask to appear at the Hearing. Documents in support of the Fee Request will be posted on the Settlement Website by [DATE]. **Please do not contact the Court.**

EXHIBIT E

This Supplemental Notice is to inform all Class Members who submitted a Claim Form of important amendments to the Settlement Agreement and extended deadlines, as summarized on the reverse side and described more fully on the Settlement Website.

Arthur TCPA Claims Administrator
c/o GCG
P.O. Box 9621
Dublin, OH 43017-4921

PRE-SORTED
STANDARD
MAIL
AUTO
U.S. POSTAGE
PAID

Forwarding Service Requested

Control No.: 1234567890

Postal Service: Please do not mark barcode

SLL1234567

John Claimant
555 Main St.
Seattle, WA 98104

**Questions? Call Toll-Free
1-888-730-7196**

**Or visit
www.ArthurTCPASettlement.com**

**Claim and Revocation Form
postmark deadline:**

xx/xx/xx

This Court Authorized Notice provides updated information about the Settlement in *Arthur, et al. v. Sallie Mae, Inc.*, U.S. District Court for the Western District of Washington, 10-cv-00198, for which you have submitted a claim.

An Amended Settlement has been reached in this class action lawsuit against Sallie Mae, Inc. ("Sallie Mae") for contact by Sallie Mae or another affiliate or subsidiary of SLM Corporation to Class Members on their cell phones (by calls or text messages) using an automated telephone dialing system and/or an artificial or prerecorded voice ("automated calls").

Affiliates and subsidiaries of SLM Corporation that may have made the automated calls include: Academic Management Services Corp.; Academic Management Services, Inc.; AFS US, Inc.; AFS-HOV LLC; AMS Education Loan Trust; Arrow Financial International, LLC; Arrow Financial Services, LLC; Arrow Global, LLC; Asset Performance Group, Inc.; Asset Performance Group, LLC; General Revenue Corporation; GRP/AG Holdings, LLC; GRP Financial Services Corp.; Nellie Mae Corporation; Nellie Mae Holding, LLC; Noel-Levitz, Inc.; Pioneer Credit Recovery, Inc.; Pioneer Mortgage Inc.; Sallie Mae Bank; Sallie Mae – Canada Financial Corporation; Sallie Mae Education Trust; Sallie Mae Home Loans, Inc.; Sallie Mae, Inc.; SLM DE Corporation; SLM Financial Corporation; Student Assistance Corporation; SLM Corporation; SLM Education Credit Finance Corporation; SLM Education Loan Corp.; SLM Mortgage Corporation; Southwest Student Services Corporation; Student Loan Finance Association, Inc.; Student Loan Funding Resources LLC; TrueCareers, Inc.; Upromise, Inc.; Upromise Investments, Inc.; and USA Group Loan Services, LLC.

SUMMARY OF AMENDED SETTLEMENT TERMS AND EXTENDED DEADLINES

Sallie Mae has agreed to pay an additional \$4.65 million into the Settlement Fund ("Fund") for a total of \$24.15 million to cover payments to certain Class Members not previously notified of the Settlement. This change does not alter the estimated award range of \$20 to \$40. Additionally, **Class Members who were 180 days or more delinquent and then repaid that loan in full will be eligible for a cash award. We received your Claim Form. If you are satisfied with the terms of the Amended Settlement, you do not need to do anything further. If the Court approves the Amended Settlement, we will process your Claim Form.** The extended deadlines are:

- **Submit a Revocation Request** online at www.ArthurTCPASettlement.com or by mail to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921, postmarked no later than **[DATE XX, 2012]**.
- **Exclude yourself from the Amended Settlement** by sending a written request postmarked by [Date XX, 2012] to the Arthur TCPA Claims Administrator at the address above.
- **Object to or comment on the Amended Settlement and/or Class Counsel's Fee and Cost Request ("Fee Request"), if you do not exclude yourself.** Written objections must be filed with the Court and mailed to Class Counsel and Defense Counsel postmarked by [DATE XX, 2012].

The Court will hold a Final Approval Hearing on [DATE TBD at X:XX] at the U.S.D.C. for the Western District of Washington, 700 Stewart Street, Seattle, WA 98101. The Court will consider the Amended Settlement and Class Counsel's Fee Request for \$4,830,000 out of the Fund. If you timely object to the Amended Settlement and/or Fee Request, you may ask to appear at the Hearing. Documents in support of the Fee Request will be posted on the Settlement Website by **[DATE XX, 2012]**. **Do not contact the Court.**

EXHIBIT F

This Supplemental Notice is to inform all Class Members who submitted a Revocation Request of important amendments to the Settlement Agreement and extended deadlines, as summarized on the reverse side and described more fully on the Settlement Website.

Arthur TCPA Claims Administrator
c/o GCG
P.O. Box 9621
Dublin, OH 43017-4921

PRE-SORTED
STANDARD
MAIL
AUTO
U.S. POSTAGE
PAID

Forwarding Service Requested

**Questions? Call Toll-Free
1-888-730-7196**
or visit
www.ArthurTCPASettlement.com

**Claim and Revocation Request Form
postmark deadline:**

xx/xx/xx

Postal Service: Please do not mark barcode

SLL1234567

John Claimant
555 Main St.
Seattle, WA 98104

This Court Authorized Notice provides updated information about the Settlement in Arthur, et al. v. Sallie Mae, Inc., U.S. District Court for the Western District of Washington, 10-cv-00198, for which you have submitted a Revocation Request.

An Amended Settlement has been reached in this class action lawsuit against Sallie Mae, Inc. ("Sallie Mae") for contact by Sallie Mae or another affiliate or subsidiary of SLM Corporation to Class Members on their cell phones (by calls or text messages) using an automated telephone dialing system and/or an artificial or prerecorded voice ("automated calls").

Affiliates and subsidiaries of SLM Corporation that may have made the automated calls include: Academic Management Services Corp.; Academic Management Services, Inc.; AFS US, Inc.; AFS-HOV LLC; AMS Education Loan Trust; Arrow Financial International, LLC; Arrow Financial Services, LLC; Arrow Global, LLC; Asset Performance Group, Inc.; Asset Performance Group, LLC; General Revenue Corporation; GRP/AG Holdings, LLC; GRP Financial Services Corp.; Nellie Mae Corporation; Nellie Mae Holding, LLC; Noel-Levitz, Inc.; Pioneer Credit Recovery, Inc.; Pioneer Mortgage Inc.; Sallie Mae Bank; Sallie Mae – Canada Financial Corporation; Sallie Mae Education Trust; Sallie Mae Home Loans, Inc.; Sallie Mae, Inc.; SLM DE Corporation; SLM Financial Corporation; Student Assistance Corporation; SLM Corporation; SLM Education Credit Finance Corporation; SLM Education Loan Corp.; SLM Mortgage Corporation; Southwest Student Services Corporation; Student Loan Finance Association, Inc.; Student Loan Funding Resources LLC; TrueCareers, Inc.; Upromise, Inc.; Upromise Investments, Inc.; and USA Group Loan Services, LLC.

SUMMARY OF AMENDED SETTLEMENT TERMS AND EXTENDED DEADLINES

Sallie Mae has agreed to pay an additional \$4.65 million into the settlement fund ("Fund") for a total of \$24.15 million to cover payments to certain Class Members not previously notified of the Settlement. This change does not alter the estimated award range of \$20 to \$40. Additionally, **Class Members who were 180 days or more delinquent and then repaid that loan in full will be eligible for a cash award.** The extended deadlines for the Amended Settlement are as follows:

- **Submit a Claim Form** online at www.ArthurTCPASettlement.com or mail it to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921, postmarked no later than [DATE XX, 2012].
- **Exclude yourself from the Amended Settlement** by mailing a written request to the Arthur TCPA Claims Administrator postmarked by [Date XX, 2012] at the address above.
- **Object to the Amended Settlement and/or Class Counsel's Fee Request ("Fee Request"), if you do not exclude yourself.** Written objections must be filed with the Court and mailed to Class and Defense Counsel postmarked by [DATE XX, 2012].
- **If you do nothing further,** you will not receive any monetary award and you will lose the right to sue regarding any issues relating to this action.

The Court will hold a Final Approval Hearing on [DATE TBD at X:XX] at the U.S.D.C. for the Western District of Washington, 700 Stewart Street, Seattle, WA 98101. The Court will consider the Amended Settlement and Class Counsel's Fee Request for \$4,830,000 out of the Fund. If you timely object, you may ask to appear at the Hearing. Documents in support of the Fee Request will be posted on the Settlement Website by [DATE XX, 2012]. **Please do not contact the Court.**

EXHIBIT G

This Supplemental Notice is to inform all Class Members who submitted an Exclusion Request of important amendments to the Settlement Agreement and extended deadlines, as summarized on the reverse side and described more fully on the Settlement Website.

Arthur TCPA Claims Administrator
c/o GCG
P.O. Box 9621
Dublin, OH 43017-4921

PRE-SORTED
STANDARD
MAIL
AUTO
U.S. POSTAGE
PAID

Forwarding Service Requested

**Questions? Call Toll-Free
1-888-730-7196**
or visit
www.ArthurTCPASettlement.com

Deadline to revoke Exclusion Request:
xx/xx/xxxx
Claim and Revocation Form
postmark deadline:
xx/xx/xx

Postal Service: Please do not mark barcode

SLL1234567

John Claimant
555 Main St.
Seattle, WA 98104

This Court Authorized Notice provides updated information about the Settlement in Arthur, et al. v. Sallie Mae, Inc., U.S. District Court for the Western District of Washington, 10-cv-00198, for which you have submitted a Request for Exclusion.

An Amended Settlement has been reached in this class action lawsuit against Sallie Mae, Inc. ("Sallie Mae") for contact by Sallie Mae or another affiliate or subsidiary of SLM Corporation to Class Members on their cell phones (by calls or text messages) using an automated telephone dialing system and/or an artificial or prerecorded voice ("automated calls").

Affiliates and subsidiaries of SLM Corporation that may have made the automated calls include: Academic Management Services Corp.; Academic Management Services, Inc.; AFS US, Inc.; AFS-HOV LLC; AMS Education Loan Trust; Arrow Financial International, LLC; Arrow Financial Services, LLC; Arrow Global, LLC; Asset Performance Group, Inc.; Asset Performance Group, LLC; General Revenue Corporation; GRP/AG Holdings, LLC; GRP Financial Services Corp.; Nellie Mae Corporation; Nellie Mae Holding, LLC; Noel-Levitz, Inc.; Pioneer Credit Recovery, Inc.; Pioneer Mortgage Inc.; Sallie Mae Bank; Sallie Mae – Canada Financial Corporation; Sallie Mae Education Trust; Sallie Mae Home Loans, Inc.; Sallie Mae, Inc.; SLM DE Corporation; SLM Financial Corporation; Student Assistance Corporation; SLM Corporation; SLM Education Credit Finance Corporation; SLM Education Loan Corp.; SLM Mortgage Corporation; Southwest Student Services Corporation; Student Loan Finance Association, Inc.; Student Loan Funding Resources LLC; TrueCareers, Inc.; Upromise, Inc.; Upromise Investments, Inc.; and USA Group Loan Services, LLC.

SUMMARY OF AMENDED SETTLEMENT TERMS AND EXTENDED DEADLINES

Sallie Mae has agreed to pay an additional \$4.65 million into the Settlement Fund ("Fund") for a total of \$24.15 million to cover payments to certain Class Members not previously notified of the Settlement. This change does not alter the estimated award range of \$20 to \$40. **Additionally, Class Members who were 180 days or more delinquent and then repaid that loan in full will be eligible for a cash award. You may withdraw your prior Request for Exclusion and participate in the Amended Settlement as follows:**

- **Withdraw your Request for Exclusion** by submitting a request in writing to the Arthur TCPA Claims Administrator, c/o GCG, P.O. Box 9621, Dublin, OH 43017-4921, postmarked by [Date XX, 2011].
- **Submit a Claim Form or Revocation Request** online at www.ArthurTCPASettlement.com or by mail to the Arthur TCPA Claims Administrator, postmarked no later than [DATE XX, 2012] to the address above.
- **Object to or comment on the Amended Settlement and/or Class Counsel's Fee and Cost Request ("Fee Request")**. Written objections must be filed with the Court and mailed to Class Counsel and Defense Counsel postmarked by [Date, XX, 2012].
- **If you do nothing**, your Request for Exclusion will remain valid. You will not stop Sallie Mae from making automated calls to your cell phone and you will not receive any award, but you will keep the right to sue.

The Court will hold a Final Approval Hearing on [DATE TBD at X:XX] at the U.S.D.C. for the Western District of Washington, 700 Stewart Street, Seattle, WA 98101. The Court will consider the Amended Settlement and Class Counsel's Fee Request for \$4,830,000 out of the Fund. If you timely object, you may ask to appear at the Hearing. Documents in support of the Fee Request will be posted on the Settlement Website by [DATE XX, 2012]. Do not contact the Court.